



March 20, 2019

To all Marina at The Westlake Boaters:

As many know, our Marina was impacted by work completed by Norfolk Southern (NS) on the Warren deck truss bridge over the Rocky River on July 14, 2017. A process known as “rail grinding” was used to restore the profile and remove irregularities to extend the life of worn rail track. Due to railway traffic and predominant north winds, rail dust traveled and subsequently attached to boat decks, canvases and areas throughout the Marina following work on the tracks.

Norfolk Southern has acknowledged the damage and worked closely with the Marina Board, owners and renters to help compensate boat repairs since the incident. If you have not made a claim, the window of time to submit is closing this July.

To submit your claim, please provide the following to NS:

- Proof of ownership:
  - Deed AND Proof of Insurance
- Photos of the damaged property
- Completed property damage form (attached)
- Two repair estimates or paid receipt

Send to:

Norfolk Southern  
4860 West 150<sup>th</sup> Street  
Cleveland, 44135

**Attn: James Higgins**

For any questions, contact James at:

[James.higgins3@nscorp.com](mailto:James.higgins3@nscorp.com)

216.898.5101

Recommended estimate vendors:

**GK's Custom Polishing**

440.937.4457

**Pro Mobil Detailing**

440.668.1656

**Extreme Detailing**

216.458.2459

Please note we also ask owners to distribute this letter to their renters.

Thank you!

Marina at The Westlake Board